

COMPLETE DRIVING EXPERIENCE LLC

Approved 1/17/2024

EXAM POLICY 2024

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COMPLETEDRIVINGEXP@GMAIL.COM

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Susan Campos

1. The 2024 fees for our CDX Washington State approved Knowledge exam are \$40, the Skills exams are \$75 in the CDX school vehicle. Advanced reservations are required to be made through our CDX website:
<https://www.completedrivingexp.com/index.html>.
 2. CDX Washington State approved Knowledge exam seating is limited to 24 students and will be assigned on a first come basis. Please arrive at least 10 minutes before exam time; **the doors will be locked promptly at the exam start time**. You will have 60 minutes to complete the exam. The Knowledge Exam consists of 40 multiple-choice questions about Washington State traffic safety laws; the minimum passing score is 32 questions correct. The Skills Exam/drive test will test the applicants' ability to drive legally and safely; a minimum score of 80% is required to pass.
 3. **Refund Policy:** Refunds are not given for missed appointments or failed Exams. Arrive at least 10-15 minutes prior to your Appointment/exam. If you are late for the scheduled appointment time, your exam and fees will be forfeited. **NO REFUNDS, NO EXCEPTIONS! You will have a 5-minute grace period for the Skills Exam**, if you happen to arrive after your 5-minute grace period or miss the scheduled appointment you will be charged a \$50.00 No-Show/ Late fee/ Forfeited Exam.
 4. **Re-Testing is permitted for an additional fee, scheduling, registering, and paying for a Knowledge and Skills Exam can be completed from our website.** <https://Completedrivingexp.com>
 5. Washington State D.O.L. requires all exam results to be entered into the database within 24 hours by CDX staff. Passing the knowledge and skills exam does not guarantee that an applicant will be issued a driver license. The Department of Licensing will determine if an applicant has met all licensing requirements and issue the license. If you are under the age of 18 you must be at least 16 years old, successfully completed a traffic safety education course, have had your permit for at least 6 months and have had 50 hours driving experience with at least 10-night driving hours to apply for your driver's license.
 6. The Department of Licensing reserves the right to conduct random re-examinations; applicants refusing to take a Re-examination may have their license revoked.
 7. CDX will strive to resolve any issues or concerns that may arise between the customer and our business; please contact us in writing by emailing your concern to CompleteDrivingExp@Gmail.com. Any unresolved grievance can be filed with the State of Washington; instructions for filing a grievance are found on the following webpage:
<http://www.dol.wa.gov/business/drivertraining/dtcomplaint.html>.
 8. CDX reserves the right to refuse services to anyone at any time, for any reason.
 9. CDX is NOT responsible for any lost/damaged or stolen items.
 10. If you received a letter from D.O.L. to take an examination or have a physical, mental, visual or any medical issue, you must test at a D.O.L. office. Failure to disclose this information prior to testing will result in your test not being honored at D.O.L. to obtain your license and we will not refund the test fee.
 11. All applicants will need to demonstrate arm turn signals prior to the beginning of the skills exam.
 12. Pursuant to RCW 46.20.720 a driver convicted of an alcohol offense may be required to have an Ignition Interlock Device (IID) to drive. The applicant must take the skills exam in their vehicle using the IID.
 13. At the time of the test, **YOU ARE REQUIRED** to provide proof of identification such as an ID card, photo permit, passport, or passport card, out of state license, or school yearbook.
 14. No children or visitors are allowed in the testing room or vehicle during testing.
 15. **All applicants are required to provide a WDL/Washington ID number, to be eligible to take the knowledge/skills exams.**
 16. Applicants appearing intoxicated or strong odor of specific drug, under the influence of drugs or alcohol will be immediately asked to leave the classroom and reschedule via email with CDX staff.
- ***I have been given the opportunity to review the school's testing Policies and I understand them all.**

Printed Name: _____

Signature: _____

Date: _____